

# Workers' Compensation with Care<sup>®</sup>: As Told by Our Agent Partners

As a premier provider of workers' compensation insurance, our company can't succeed unless we live by our motto, Workers' Compensation with Care<sup>®</sup>. We take pride in our strong underwriting discipline, our dedicated loss control team, our attentive claims team and all other facets of our organization that positively impact our policyholders. That's why we conduct annual surveys to garner insights from our valued agent partners who are a critical component to not only our success, but also the success, health and safety of our mutual customers. Here's a snapshot of what we heard!

## Overall

"CompWest is a top carrier at our firm. We value our relationships and the education they provide for our team. Monoline workers' compensation is a challenging situation these days as rates are increasing. Many package carriers are trying to leverage the WC to write an entire account. CompWest does a great job with monoline workers' compensation."

"I have worked with this carrier for some time, and they are always willing to help and provide guidance on difficult to place risks."

"Effective and easy overall experience with CompWest! The team is responsive and creative with difficult policies."

“Premier workers' compensation carrier. We have a great relationship and love placing business with the Compwest team!!!”

## Claims and Loss Control

“The Claims team is responsive in providing details on open claims and sharing the claims' action plans.”

"Compwest does a great job handling claims, which makes them an easy sell for our clients and prospects."

"Adjusters respond quickly and with knowledge of the claims. The online claims portal notes are updated to our standards."

“Great loss control services and experienced staff.”

"The Loss Control team promptly provides thorough service and descriptive loss reports."

## Underwriting

“The Underwriting team at CompWest is the gold standard in the industry.”

"My CompWest underwriters are both wonderful! Emails are answered in a timely manner and the customer service is superb."

"We see our CompWest Underwriting team more than any other carrier and it makes a huge difference. Although they are a distance from our office, they make the effort to visit which makes for a fun experience."

"Upper management is very visible. They always make you feel like if you had a problem that needed to be run up the flagpole, they are accessible and willing to help you."

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